## RETH Review

#### SEPTEMBER 2022

#### Hello and Happy Fall,

Thank you for continuing to choose REACH Inc. as your service provider! REACH has been offering services to individuals with intellectual and developmental disabilities in Southeast Alaska for over 40 years, and we excitedly look forward to many more!

We know the past few pandemic years have been difficult for everyone and have caused staffing shortages across the United States. REACH's response to this national staffing issue has been through increased recruitment, referral bonuses, and retention efforts.

Our recruitment efforts have paid off and our employee list has increased! As a result, we have been increasing service delivery to recipients and hope for staff growth to continue into the winter months.

For the first time since the pandemic, REACH teams are having regular in-person meetings, in-person celebrations, and working in the office building. This is creating comradery amongst staff and boasting morale across the agency. We are thankful for our strong administrative and support services teams leading the way during these post-pandemic times!



We are CELEBRATING our fantastic Direct Service Providers (DSPs) during the national DSP recognition week, Sept. 11th – 17th. These hardworking DSPs are the heart and soul of support services at REACH! So please join us in praising these genuinely amazing people who provide the needed services to many recipients!

A fun photo from our July employee picnic.









# Meet the New Staff

### PAUL SPAUDLING

Support Services Director

Paul is our new Director of Support Services! He brings a wealth of experience from his eight years of employment at REACH. Paul has been a job coach, a DSP, the manager of Front Street Cafe, and a service manager. Congratulations on your new position Paul!



#### **MONIQUE DAVIS**

Service Manager

Monique started working at REACH in 2015 as a Direct Service Provider. She furthered her education and returned to REACH in June 2022 as a Service Manager. Monique is enjoying working with the individuals on her caseload and likes the REACH work culture. Welcome back to REACH Monique!

### **ALEXIS PRINGLE**

Service Manager

Alexis is one of REACH's newest team members. She was raised in Juneau and then moved away for a spell. Now she is back and loving her new job at REACH as a service manager. Alexis is fluent in American Sign Language and has many years of experience working with people with disabilities.

Welcome to REACH Alexis!

